



Privacy Statement

Information About the Data Controller:

The Aktien-Gesellschaft "EMS" attaches particular importance to protecting your personal data. Your personal data are stored and processed in accordance with the data protection regulations, in particular the General Data Protection Regulation of the European Union (GDPR) and the German Federal Data Protection Act (BDSG).

The following information provides an overview of the nature, extent and purpose of collecting, processing and transferring personal data as well as the safety measures deployed to protect these data.

Personal data are individual information on personal or factual circumstances of an identified or identifiable natural person such as e.g. your name, address, telephone number, your date of birth as well your email and IP address.

Usage, Transfer and Deletion of Personal Data

Server Log Files

When you visit our website or use our services the device used for accessing the site automatically transmits log data (connection data) to our servers. The relevant information consists of the name of the website, the file, the current date, the amount of data transmitted, the browser and its version number, the domain names of your internet provider, the referrer URL, which is the website you visited before switching to our website, and the corresponding IP address. This collection is carried out on the basis of our legitimate interest under Art. 6 (1) lit. f) GDPR.

The data collected are used exclusively for evaluating the data statistically to ensure operation and safety and to optimise processing of the offer. For security reasons, however, we reserve the right to inspect log files retroactively if we have sufficient grounds to suspect illegal usage. These data are deleted after 14 days at the latest.

Cookies

In several areas of the website we use so-called "cookies", for example to identify the preferences of the users and thus to optimally design the website. This allows for easier navigation and a high degree of user-friendliness of the website.

Cookies are small files which are stored on the visitor's hard disk drive. Most cookies used on the website are so-called "session cookies". They are automatically deleted after the end of your visit. Other cookies stay on your devices until you delete them. The cookies make it possible for your browser to be recognized the next time you visit.

You can change the properties of your browser so that it informs you of the placement of cookies. In this way, the use of cookies is made transparent. If you fully oppose the use of cookies you may not



be able to use individual functions of this website. The use of cookies presents a legitimate interest within the meaning of the GDPR.

Contact Form

When sending us an enquiry using the contact form, your personal details are saved for processing the enquiry and any related follow-up questions in accordance with Art. 6 (1) lit. b) GDPR. This data is not passed on to third parties without your consent.

The data entered into the contact form remain with us until you request that they be deleted, you withdraw your consent to the storage of your data, or the purpose of the data storage is no longer given (i.e. after the successful processing of your request).

Security of Your Data

We deploy technical and organisational security measures to adequately protect the data that you have made available to us from being unintentionally or intentionally manipulated, lost, destroyed or accessed by unauthorised persons. Therefore, we are using SSL encryption for the transmission of confidential content e.g. enquires which you send to us as the site operator. An encrypted connection can be recognised when the web address changes from "http://" to "https://" and a padlock symbol is shown in your browser bar. When SSL encryption is activated, the data which you transmit to us cannot be read by third parties. Our security measures are kept up-to-date.

Registration On Our Website

When you sign up on our website to order goods, services and information in our online portal, personal data will be collected. This includes your name and address as well as your telephone number and email address which serve as contact and communications data.

Signing up allows you to access services and contents which are only available to registered users. If needed, registered users have the possibility to alter or delete data provided in the framework of registration at any time. Where appropriate, your data used for processing orders are transmitted to shipping and payment providers commissioned by us. Your personal data are not disseminated to third parties in any other way. The processing of your personal data is carried out within the framework of implementing the contract (in accordance with Art. 6 (1) lit. b). Deletion of your data is carried out in accordance with the applicable statutory retention periods.

Newsletter

When you subscribe to our newsletter on our website we use the personal data you provide only for distributing the newsletter.

The subscription to our newsletter takes place by way of the double opt-in process. This means that upon signing up you receive an email that requests you to confirm your subscription. This



confirmation is necessary to prevent the use of third-party email addresses. The subscriptions to our newsletter are recorded so that the subscription process can be retraced in accordance with legal requirements (consent pursuant to Art. 6 (1) lit. a) GDPR). This includes the logging of the time of subscription, the time of confirmation and the IP address.

Any data that we obtain from you as well as the logging information will not be disseminated to third parties. Your consent to the collection and storage of your data as well as their usage for the distribution of the newsletter can be withdrawn at any time without stating any reasons. A link to cancel your subscription can be found at the end of every newsletter.

Applicant Management

The data entered within the framework of the application form are used for processing the job applications. Within the framework of the application procedure, the data you provide are accessible to employees of the personnel department and to the responsible authority as stated in the job advertisement. The parties involved have been expressly notified of the confidentiality of your data. Your data remain strictly confidential and are not transferred to any third parties without your explicit consent. If you wish to withdraw your consent to the processing of your application data, please send an email with the appropriate notice to datenschutz@ag-ems.de. Your application data will be deleted 180 days after the job is filled. Data are collected based on Art. 88 GDPR in connection with § 26 BDSG.

Google reCAPTCHA

We use "Google reCAPTCHA" (hereinafter "reCAPTCHA") on our website. reCAPTCHA is provided by Google Inc., 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA ("Google").

reCAPTCHA is intended to check as to whether a data entry on the website (e.g. in a contact form) is done by a human or by an automated programme. To this end, reCAPTCHA analyses the behaviour of the website visitors on the basis of various criteria. The analysis starts automatically as soon as the website visitor enters the website. For the analysis, reCAPTCHA evaluates various pieces of information retrieved from the user (e.g. IP address, waiting time of the user and mouse movements). The data collected during the analysis are forwarded to Google.

The reCAPTCHA-analyses run completely in the background. Website visitors are not informed that an analysis is taking place.

According to GDPR, the website operator has a legitimate interest in protecting his online offering from misuse, espionage and spam.

Further information regarding Google reCAPTCHA as well as Google's Data Privacy Policy can be found under the following links. <https://www.google.com/intl/en/policies/privacy/> and <https://www.google.com/recaptcha/intro/android.html>. Google has been certified under the Privacy Shield programme, thereby guaranteeing compliance with the European data protection regulations (<https://www.privacyshield.gov/participant?id=a2zt000000001L5AAI&status=Active>).



Google Analytics

This website uses the functions of the web analysis service Google Analytics. It is provided by Google Inc., 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA. Google Analytics uses so-called “cookies”. These are text files which are stored on your computer and make it possible to analyse your use of the website. The information about your use of the website generated by the cookie is usually transmitted to a Google server in the USA and stored there. Google has been certified under the Privacy Shield programme, thereby guaranteeing compliance with the European data protection regulations (<https://www.privacyshield.gov/participant?id=a2zt000000001L5AAI&status=Active>).

Google Analytics cookies are stored on the basis of Art. 6 (1) lit. f) GDPR. The website operator has a legitimate interest in the analysis of the user behaviour, to both optimise his web-offers and also to optimise advertising. Deletion of the user and results data takes place after 14 months.

IP Anonymisation

We have activated an IP anonymisation function on this website. Through this, Google shortens your IP address prior to its transfer to the USA provided that you are within a member states of the European Union or in another contracting state to the Agreement on the European Economic Area. In exceptional circumstances only, the full IP address is transmitted to a server of Google in the USA and shortened there. Google uses this data on behalf of the website operator to evaluate the use of the website, to compile reports about website activities and to provide other website services related to website and internet usage on behalf of the website provider. Your IP address, collected in the context of Google Analytics, is not combined with other data provided by Google.

Browser Plug-ins / Objection Against Data Collection

You can prevent the storage of cookies with the appropriate settings in your browser. Please note, however, that if you do so not all features of the website will be available to you. Furthermore, you can prevent Google from gaining access to the data created by the cookie and your usage data (incl. your IP address) and prevent Google from processing such data by downloading the following plug-in for your browser:

<https://tools.google.com/dlpage/gaoptout?hl=en>

As an alternative to the browser plug-in, especially for browsers on mobile devices, you can prevent the collection by Google Analytics by clicking on this link. An opt-out-cookie is placed which prevents the collection of your data when you visit this website in the future. The opt-out cookie is only valid in this browser and only for our website and is stored on your device. If you delete your cookies in this browser, you must reactivate the opt-out cookie.

More information regarding the handling of user data by Google Analytics is available at Google under the following link: <https://support.google.com/analytics/answer/6004245?hl=en>

Order Processing

We have entered into a data processing contract with Google and we strictly apply the regulations of the supervisory authorities when using Google Analytics.

Demographics in Google Analytics

This website uses the demographics function of Google Analytics. This allows reports to be compiled with information regarding the age, gender, and interests of the website visitors. These data stem



from targeted Google advertising, as well as from the user data of third parties. These data cannot be assigned to any specific person. You are able at any time to deactivate this feature in the display settings of your Google account or generally forbid the collection of your data via Google Analytics as stated in point "Objection Against Data Collection".



Contents and Services of Third Parties

Based on the legitimate interest of the provider, a situation can arise where contents, services and benefits of third parties are integrated which complement our service offerings. Examples of this are maps from Google Maps, embedded YouTube videos and links to external websites. When using these services, the respective provider may recognise and store your user IP address. We are committed to integrating only third-party services which use IP addresses solely to provide their contents. However, we have no control as to whether a third party logs IP addresses for example for statistical purposes. With respect to the starting of websites which are accessed through this website, this Privacy Statement does not regulate the collection, the transfer or the use of personal data by third parties. In this regard, please also pay attention to the individual privacy statements of the respective third-party providers and service providers to which we link on our website.

Google Maps is operated by Google Inc., 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA. Within the framework of the services, information on the use of our website are transferred to Google servers. Detailed information can be found in the Data Privacy Centre under google.com: Transparency and choice <http://www.google.com/intl/en/privacy/> and data privacy provisions <http://www.google.com/intl/en/privacy/privacy-policy.html> Google has been certified under the Privacy Shield programme, thereby guaranteeing compliance with the European data protection regulations (<https://www.privacyshield.gov/participant?id=a2zt000000001L5AAI&status=Active>).

YouTube is a service of YouTube, LLC, 901 Cherry Ave, San Bruno, CA 94066, USA. Videos are integrated into our website via the extended data protection mode. As with most websites, YouTube makes use of cookies to gather information about the visitors to their website. YouTube uses these to collect video statistics, to prevent fraud and to improve user experience. This also leads to a connection with the Google DoubleClick network. Further information regarding privacy on YouTube can be found at: http://www.youtube.com/t/privacy_at_youtube

Social Media Plug-Ins

We use so-called "social plug-ins". Currently, these are plug-ins for the services of Facebook, Google+, Xing, Twitter, LinkedIn etc. In some situations, these plug-ins will be used to transfer information to these service providers which, where appropriate, may also use such information. This information may include personal data. We prevent the unwanted collection of data using a two-click solution. A direct contact between social networks and visitors to this website is first created when the visitor actively clicks on the share button and thus consents to the processing and transfer of data by third parties, as stated in Art. 6 (1) lit. a) GDPR. This prevents every visited site from leaving digital traces, thus also improving privacy. The collection of data and transferral to the third party only occurs after the plug-in has been activated and only then a connection is established and data are transferred to the respective service provider. Which data are collected and how they are used can be found in the relevant privacy statements of the social networks. We do not collect any personal data using social media plug-ins, nor do we collect information about the use of social media.

If you are logged in to the platform, it is possible for the service provider to assign your visit to our website and to a specific user account. To prevent this, log out of the respective service before visiting our website.



The following service providers are used on the basis of a legitimate interest of the website operator to provide online services:

Facebook Like Button: A service of Facebook Inc., 1601 S. California Ave, Palo Alto, CA 94304, USA. Information regarding privacy, the purpose and the scope of data collection and processing as well as the configuration possibilities to protect your privacy on Facebook: <http://www.facebook.com/privacy/explanation.php>. Using add-ons for your browser, it is furthermore possible to block the plug-ins (e.g. "Facebook Blocker").

Google+: A service of Google Inc., 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA. Privacy notices: www.google.com/privacy Possibilities to protect your privacy: www.google.com/dashboard

Twitter: A service of Twitter Inc., 795 Folsom St., Suite 600, San Francisco, CA 94107, USA. Privacy notices: www.twitter.com/privacy Possibilities to protect your privacy: www.twitter.com/settings

Xing: A service of XING AG, Dammtorstraße 29-32, 20354 Hamburg, Germany. Privacy notices: www.xing.com/privacy

LinkedIn: A service of LinkedIn Corporation, 2029 Stierlin Court, Mountain View, CA 94043, USA. Privacy notices: <https://www.linkedin.com/legal/privacy-policy>

YouTube: A service of YouTube, LLC, 901 Cherry Ave., San Bruno, CA 94066, USA. Privacy notices: <https://www.google.de/intl/en/policies/privacy>

Instagram: A service of Instagram Inc., 1601 Willow Road, Menlo Park, CA, 94025, USA. Privacy notices: <http://instagram.com/about/legal/privacy/>.

Your Rights

When requested in writing, we are legally obliged (Art. 12 GDPR) to inform you of any personal data which are stored with us. In addition, you have the right of rectification of incorrect data, the right of data portability, the right to block and delete your personal data, to the extent that no legal data retention requirements exist, and the right to restrict data processing as well as the right of objection. In addition, you have the right to complain to the authorities according to Art. 13 Sec. 2 (d) GDPR.

You may withdraw your consent to the collection, processing and transfer of your personal data by us at any time with future effect. To do this, please refer to the contact address below.

If you have any questions regarding the processing of your personal data, you can contact our data protection officer, who is ready to assist with any enquiries, suggestions and complaints that you may have.

Data controller of

Aktien-Gesellschaft "EMS"

Zum Borkumanleger 6

26723 Emden

Email: datenschutz@ag-ems.de



Changes to our Privacy Statement

We reserve the right to make changes to our privacy statement to ensure that our privacy statement is always up to date with the current legal regulations- This applies also when the privacy statement needs to be adjusted due to new or redesigned services. The new privacy statement will then take effect the next time you use our services.